



Privacy Policy

Last updated: February, 2026

1. INTRODUCTION

Patriot Mobile, LLC ("**Company**" or "**we**") respects your privacy and is committed to protecting it through this Privacy Policy (the "**Policy**") and in accordance with applicable law. Please read this policy carefully to understand how we treat your information. If you have any comments or questions about our practices or this Policy, please use the contact details in Section 13 to get in touch with us.

This Policy describes how we collect, use, and disclose the Personal Information that you provide to us when you interact with our website www.patriotmobile.com (our "**Website**"), our mobile and desktop software or applications (the "**Apps**"), and any other service or electronic communication with us (collectively referred to as "**Services**").

In this Privacy Policy, "Personal Information" means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, to you, and includes "personal data" or similar terms as defined under applicable law.

Notice at Collection

We collect a few categories of Personal Information to provide the Services to our customers and operate our Website and Apps: identifiers and customer record information, such as your name and address; commercial information, such as records of the services you purchase from us; internet and electronic activity information, such as the pages you visit on our Website and Apps; and location information. We do not collect or track precise information about your location. We retain Personal Information for as long as necessary to fulfill the purposes identified in this Privacy Policy.

Our website uses cookies and similar technologies. While, under the California Consumer Protection Act that may be considered a 'sale' of information, ***we do not "sell" information about your account or how you use our mobile communications services.***

This Policy also describes how to exercise your privacy rights under applicable state laws. More information about how to exercise your state privacy rights is in Section 10 of this Policy.

By accessing or using this Website the Apps or our Services, you agree to this privacy policy. If you do not agree with our policies and practices, you may choose to not to use our Website, the Apps or our Services.

Finally, this Policy may change from time to time (see [Changes to Our Privacy Policy](#) in Section 12 below). Your continued use of this Website, the Apps, or our Service after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

2. INFORMATION WE COLLECT ABOUT YOU

We may require basic information which identifies you as an individual, such as your name, postal address, email address and phone number, in order to transact business with you, or on behalf of the company you work for (to the extent they are Patriot Mobile's customer), as our customer.

We may also collect Personal Information from our business partners and providers of marketing lists.

Finally, we automatically collect Personal Information from you when you use the Services, Apps, or Website.

We may collect the following information from consumers:

- Name.
- Postal address.
- E-mail address.
- Telephone number.
- Geolocation, which includes your billing address if you become a mobile customer and may also include general information about the location of cell towers that support your use of the Services. We do not collect or track precise information about your location.
- Unique device identifier (such as an IMEI or ICCID number).
- Current carrier account number and Personal Identification Number (PIN).
- Social media handle and basic social media account information when you interact with us through social media.
- Other identifiers by which you may be contacted online or offline.

- Usage information, including device type, IP address, pages you visit, and similar information.
- Cookies and similar technologies. A cookie is a small text file that is stored on your electronic device. We use cookies for a variety of purposes, including to distinguish you from other users, make your site navigation more efficient, help remember your preferences, enhance your browsing experience, and improve the use and functionality of our Website and Apps. Cookies can also enable the delivery of relevant and personalized advertisements to you across the Internet.
- Information necessary to complete a business transaction, such as your payment details.
- IT information required to provide access to systems and networks, such as IP addresses, device IDs, log files and login information and information about your web browser.
- Commercial Information, such as records of the goods or services that you view on the Website and Apps or purchase from us.

3. HOW WE COLLECT YOUR INFORMATION

3.1 Information You Provide to Us

The information we collect through our Website and the Apps or from your use of our Services may include:

- Information that you provide by filling in forms on our Website and Apps. This includes information provided at the time of registering to use our Website and Apps, subscribing to our Services, use of our Services, posting material, or requesting further services. We may also ask you for information when you enter a contest or promotion sponsored by us, or when you report a problem with our Website and Apps.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our Website and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Website and Apps.
- Your search queries on the Website.

- Your use of our Service.

3.2 Information From Automatic Data Collection Technologies

As you navigate through and interact with our Website and Apps or use the Services, we and our vendors may use automatic data collection technologies, including cookies, clear gifs, and pixel tags, to collect certain information about your equipment, devices, browsing actions, and patterns, including:

- Details of your visits to our Website and Apps, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Website and Apps.
- Information about your computer (or other electronic device) and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services, or from other third-party sources.

This helps us to improve our Website and Apps and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Website and Apps.

You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our Website and Apps. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website and Apps. These Website and Apps do not respond to web browser signals and other similar mechanisms and “do not track” requests.

3.3 Information From Other Sources

We obtain information from third party sources, which may include:

- Third party data suppliers from which we purchase demographic data to supplement the data we collect.

- Social networks when you reference our Services or grant permission to us to access your data on one or more of these services;
- Partners with which we offer co-branded services, sell or distribute our products, or engage in joint marketing activities; and
- Publicly-available sources such as open government databases or other data in the public domain.

4. HOW WE USE YOUR INFORMATION

We may use your Personal Information for the following business purposes:

Provide Services:

- Establish and administer your customer account, including conducting billing and invoicing, and sending you service messages about your customer account.
- Authenticate access to your customer account. For example, you may provide us with a username and password to get access to the account.
- Perform maintenance and operations, including management of the network and devices supporting the Services and our systems.
- Provide technical support and assure quality of customer service interactions.
- Facilitate hardware and software upgrades for devices and systems.
- Enable your participation in surveys, sweepstakes, contests, and promotions.
- Enable your participation in community forums.

Communicate with You:

- Respond to your inquiries.
- Personalize communications.
- Send you service-related announcements, such as to notify you when we make changes to our agreements or policies, or to contact you about your account.
- Send you information about matters that align with our Mission Statement (including issue alerts, get out the vote notices, issue advocacy, and invitations to special events) newsletters, and special marketing offers.

Make Improvements to Our Services:

- Identify and develop new products and services.
- Identify and integrate new products and services provided through third-parties.
- Improve the design of our Services.
- Understand how our Services are used, including by creating measurement and analytics reports.
- Help us conduct our business more effectively and efficiently, for example, by allocating IT resources and providing security for your information and the Services.

Investigate Theft or Other Illegal Activities and Ensure a Secure Online Environment:

- Detect the unauthorized reception, use, or abuse of our Services.
- Protect you and other users from fraudulent, abusive, unlawful use of our Services.
- Protect our rights, our personnel, and our property.
- Comply with our legal obligations or exercise or defend the legal rights of the Company.

Provide Recommendations and Deliver Relevant Advertising:

- Offer products, programs or services that may be of interest to you, and keep you informed of new happenings at the Company.
- Market our Services.
- Send you promotional communications for the Services and other products and services we think may be of interest to you.
- Deliver more relevant advertising.

De-identified or Aggregated Data:

- We may also create, use, and disclose aggregated information or de-identified data that is not linkable to you. Our use of such aggregated or de-identified information is not governed under the Privacy Policy.

4.1 Email Policy

We use your e-mail address to communicate with you about your account, the services

you are enrolled in, matters that align with our Mission Statement (including issue alerts, get out the vote notices, issue advocacy, and invitations to special events) newsletters, and special marketing offers. You may select the Unsubscribe option in the email to opt out from future non-account related communications.

4.2 Text Messaging/Call Policy

By providing us with your contact information, you give express permission for us to contact you on your device about your account, the services you are enrolled in, matters that align with our Mission Statement (including issue alerts, get-out-the-vote notices, issue advocacy, and invitations to special events), newsletters, and special marketing offers by signing up for the Company's mobile service.

Text messaging: You agree to receive informational and customer care messages from Patriot Mobile. Message frequency varies. Message and data rates may apply. For help, reply HELP or email us at compliance@patriotmobile.com. You can opt out at any time by replying STOP. Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

4.3 User-Generated Content

User-Generated Content is any content you create or own, which you post or otherwise provide to us for the purpose of having such content made available through our Website and Apps, or for the purpose of sharing it publicly through one of our Services or otherwise making such content publicly available. The User-Generated Content you submit on or through our Services may be available to others who use our Services. In addition, we may use User-Generated Content you submit on or through our Services in advertising campaigns and other promotions. We may or may not use your name in connection with such use, and we may or may not seek your consent before using the User-Generated Content for such purposes. Therefore, you should have no expectation of privacy with respect to User-Generated Content you submit on or through our Services. You should not submit any User-Generated Content you do not wish to make available to the general public, and you must take special care to make sure your submissions comply with our Terms of Use. All applicable terms and conditions of our Terms of Use apply to User-Generated Content submitted on or through our Services. In particular, your submissions must not violate the privacy or other rights of others.

Individuals under the age of 18 in California can delete or remove posts using the same deletion or removal procedures described above, or otherwise made available through our services. If you have questions about how to remove your posts or if you would like additional assistance with deletion, you can contact us. We will work to delete your information, but we cannot guarantee comprehensive removal of that content or information posted through our services.

4.4 Location Based and 911 Services

We may use your location information to allow emergency services to locate your general location. We may disclose the approximate location of a wireless device to a governmental entity or law enforcement authority when we are served with a court order or subpoena, if we reasonably believe there is an emergency involving risk of death or serious physical harm, or as otherwise permitted by applicable law.

Depending on your device, you may also be able to obtain a wide array of services based on the location of your device (for example, driving directions, enhanced 411 Directory Assistance or search results, etc.). These data services, known as Location-Based Services (“LBS”) are made available by us and other entities, usually via applications. These services use various location technologies and acquire location data from various sources. These applications and services use various location technologies (including Global Positioning Satellite (“GPS”), Assisted GPS (“AGPS”), cell ID and enhanced cell ID technologies) to identify the approximate location of a device, which is then used in conjunction with the application to enhance the user’s experience (for example, to provide driving directions, to provide enhanced 411 Directory Assistance or search results, etc.).

LBS may, or may not, involve any interaction with or dependency on our supplier’s network, and Location-Based Services may or may not look to our network to obtain location data. Where our network supplier allows third parties the capability of accessing data about your location that is derived from our supplier’s network, our network supplier requires those third parties to observe specific privacy and security protections consistent with this policy.

It is important that you understand the location capabilities and settings of your device, and that you carefully read and understand the terms under which these services are provided – whether by us or another entity. You should carefully review the privacy policies and other terms of third parties with whom you have authorized the sharing of your location information, and you should consider the risks involved in disclosing your location information to other people. Where we provide a Location-Based Service, you will receive notice of the location features of the service and collection of location data is with your consent. You will be provided options for managing when and how such information should be shared.

5. DISCLOSURE OF YOUR INFORMATION

This section describes the purposes for which we disclose Personal Information, and the types of third parties that receive Personal Information from us.

5.1 Within the Company

We may transfer Personal Information to our subsidiaries or affiliates for internal

management and administrative purposes, or where necessary for the performance of our contractual obligations.

5.2 Sale or Merger of Business

We may transfer to another entity or its affiliates or service providers some or all of your Personal Information in connection with, or during negotiations of, any merger, acquisition, sale of assets or any line of business, change in ownership control, or financing transaction.

5.3 Service Providers

We disclose each category of Personal Information to our service providers, which are companies that provide business services to us and process information on our behalf. We require the service providers to treat the information we disclose to them, or that they collect on our behalf, as confidential and to use the information only for the purposes for which they have been engaged. We use the following categories of service providers:

- Subscription management and fulfillment providers.
- Billing and collection providers, such as payment processors and organizations that assist us in assessing your credit and payment status.
- Auditing and accounting firms.
- Professional services consultants, such as firms that assist with providing legal services, or supplying project-based resources and assistance.
- Vendors that provide us with advertising and analytics services.
- Security vendors, such as entities that assist with security incident verification and response, service notifications, and fraud prevention.
- IT vendors, such as entities that assist with Website and Apps design, hosting, and maintenance, data and software storage, and network operation.
- Vendors for printed materials we send to you.

5.4 Third Parties

We may disclose identifiers and network activity to third parties, including:

- **Affiliates:** We may disclose certain Personal Information to affiliated entities to improve our collective communications and offerings and share information with you about products or services they believe may be of interest to you.

- **Advertising, Marketing, and Analytics Partners:** Advertising, marketing and analytics companies may collect Personal Information from our Website or App to assist us with marketing our Services.
- **Other External Parties:** We will disclose your Personal Information as we believe necessary or appropriate to: (a) comply with applicable law; (b) enforce our terms and conditions; (c) protect our operations and detect or prevent fraud; (d) protect our rights, privacy, safety, or property, and/or those of you or others; (e) allow us to pursue available remedies or limit damages that we may sustain; (f) fulfill a purpose for which you have given your consent.

5.5 Authorities

We will disclose information we maintain when required to do so by law, for example, in response to a warrant, court order, or subpoena.

6. THIRD PARTY WEBSITES

Our Website and Apps may provide links to other third party Website and Apps or offerings where data privacy practices may be different to that of the Company. The inclusion of any link does not imply our endorsement of any other company, its websites, or its products and/or services. These linked Website and Apps or offerings have separate and independent privacy policies, which we recommend you read carefully. We have no control over such websites or offerings and therefore have no responsibility or liability for them. If you have any questions about a third party, you should contact the responsible provider directly.

7. CHOICES ABOUT HOW WE USE AND DISCLOSE YOUR INFORMATION

You may use the tools and choices described below to limit how we and third parties use your Personal Information on our Website and Apps.

- **Tracking Technologies and Advertising.** You may be able to opt out of receiving certain targeted or interest-based advertisements using the browser opt-out tools and consumer choice mechanisms provided by advertising industry self-regulatory groups by following the links below:
 - Network Advertising Alliance (NAI): <https://optout.networkadvertising.org/?c=1>
 - Digital Advertising Alliance (DAA): <https://youradchoices.com/control>

You also can control whether you see interest-based advertisements on your mobile device(s) in the following ways:

- Your device operating system may provide mechanisms that allow you to opt in or opt out of the use of information about your use of mobile apps to

deliver interest-based advertising to your mobile device. For more information, consult your device settings.

- The DAA offers a tool for opting out of the collection of cross-app data on mobile devices for interest-based advertising. To exercise your choices with respect to participating companies, please download the AppChoices tool at www.aboutads.info/appchoices.

You will need to opt out separately on all of your browsers and devices, as each opt out will apply only to the specific browser or device from which you opt out. If you delete or reset your cookies or mobile identifiers, change browsers, or use a different device, any opt-out cookie or tool may no longer work and you will have to opt out again.

Even if you choose to opt out of receiving interest-based advertising, you may still receive advertising, but the advertisements may be less relevant.

Some of our partners may provide you with additional choices with respect to interest-based advertising. For example, certain social media platforms allow you to control your advertising preferences directly through their services. Please review the privacy policies of the third-party services you use for more information.

- **Disclosure of Your Information for Third-Party Email Advertising.** If you do not want us to share your contact information with unaffiliated or non-agent third parties for promotional purposes, you can opt-out by contacting us at (972) 728-7468, or Member Services at (877) 367-7524, or compliance@patriotmobile.com.
- **Promotional Offers from the Company.** If you do not wish to have your email address or other contact information used by the Company to promote our own or third parties' products or services, and you have received a promotional email, you may follow the unsubscribe instructions included in the email or other message that you receive.

8. ACCESSING AND CORRECTING YOUR INFORMATION

You can review and change your Personal Information by logging into myaccount.patriotmobile.com and visiting your account profile page.

You may also send us an email at support@patriotmobile.com to request access to, correct or delete any Personal Information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

9. EXERCISE YOUR RIGHTS UNDER U.S. PRIVACY LAWS

Depending on where you live and subject to certain exceptions, you may have some or all of the following rights:

- **Right to Know:** The right to request that we disclose to you the Personal Information we collect, use, or disclose, and information about our data practices.
- **Right to Request Copy:** The right to request a copy of the Personal Information we have collected about you in a reasonably available portable format.
- **Right to Request Correction:** The right to request that we correct inaccurate Personal Information that we maintain about you.
- **Right to Request Deletion:** The right to request that we delete your Personal Information that we have collected from or about you.
- **Right to Opt-Out of Targeted Advertising:** The right to opt-out of the processing of your Personal Information obtained from your activities on nonaffiliated websites or online applications for the purposes of targeted advertising.
- **Right to Opt-Out of the Sale or Sharing of Personal Information:** The right to opt-out of the sale or sharing of your Personal information.

To submit a request to exercise your rights, and as applicable, to appeal a consumer rights action, please contact us via the contact information in Section 13 below. We endeavor to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time (up to 90 days), we will inform you of the reason and extension period in writing.

Please note that to protect your information and the integrity of our products, we may need to verify your identity before processing your request. In some cases, we may need to collect additional information to verify your identity.

Under certain U.S. Privacy Laws, you may also designate an authorized agent to make these requests on your behalf. If you use an authorized agent to submit a request, we may need to collect additional information, such as a government issued ID, to verify your identity before processing your request to protect your information. In most cases, we will facilitate your request through automated tools available through your password-protected account.

We will not discriminate against you for exercising your privacy rights.

Opt-Out Requests: You may request to opt out of the sale or sharing of your Personal Information, or of targeted advertising, at any time by calling (972) 728-7468 or Member Services at (877) 367-7524, or emailing compliance@patriotmobile.com.

Submitting an opt-out request does not require you to create an account with us.

Alternatively, you can use certain preference signals to exercise your sale and sharing opt-out right automatically with all businesses that you interact with online. If you enable a browser-based opt-out preference signal, such as Global Privacy Control (GPC), upon receipt or detection, we will treat the signal as a valid request to opt out of the sale or sharing of Personal Information linked to that browser and any consumer profile we have associated with that browser. Please note that if you use different browsers or browser profiles, you will have to enable the signal on each browser or profile. If you wish to set your cookies preferences for only the Website and Apps we own, you may manage your cookies settings at the bottom of our website in the footer by selecting the “Cookie Preferences” link.

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Right to Appeal: Depending on your U.S. state of residence, you may have the right to appeal a decision we have made in connection with your privacy rights request. To appeal a decision, please contact us at (972) 728-7468, or Member Services at (877) 367-7524, or compliance@patriotmobile.com.

10. DATA SECURITY & RETENTION

We have implemented measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration and disclosure. We have put in place appropriate technical, physical and administrative procedures to safeguard and secure the information we collect in order to prevent unauthorized access or disclosure. Personal Information will be retained no longer than reasonably necessary to fulfill the purposes for which it was collected, or to fulfill legal requirements.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website and Apps or Apps, you are responsible for keeping these passwords confidential. We ask you not to share your passwords with anyone.

Unfortunately, the transmission of information via the internet is not completely secure, and we do not guarantee the security of your Personal Information.

11. CHILDREN UNDER THE AGE OF 13

Our Website and Apps are not intended for children under 13 years of age. We do not knowingly collect Personal Information from children under 13. If you are under 13, do not use or provide any information on this Website and Apps or through any of its features, register on the Website or Apps, make any purchases through the Website and Apps, use any of the interactive or public comment features of this Website and Apps, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received Personal Information from a child under 13 without verification

of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at (972) 728-7468, or Member Services at (877) 367-7524, or SUPPORT@patriotmobile.com.

12. CHANGES TO OUR PRIVACY POLICY

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' Personal Information, we will notify you by placing a notice on the Website. The date the privacy policy was last revised is identified at the top of the page. We encourage you to periodically check back and review this policy so that you are up to date.

13. CONTACT INFORMATION

To ask questions or comment about this privacy policy and our privacy practices, or if you wish to make a complaint about our data handling practices, contact us at:

Compliance@patriotmobile.com

Or via telephone at:

(972) - PATRIOT

(877) 367-7524